GENERAL TERMS AND CONDITIONS

Your attention is particularly drawn to the provisions of clause 9.

1. INTERPRETATION

1.1 **Definitions**. In these Conditions, the following definitions apply:

Assumptions: the following are the assumptions made by Plowman Craven:

(a) That all Client Materials supplied to Plowman Craven by the Client in relation to site conditions, topography and/or climate are correct and complete;

(b) That all Client Materials supplied to Plowman Craven by the Client is accurate and complete in all respects and that Plowman Craven is not required to check and/or verify the Client Materials supplied;

(c) There will be no delays due to weather, availability of access to the site, site clearance, demolition (whether to part or all of the site), obstructions preventing the provision of the Services by vegetation or other buildings (other than as expressly accounted for) or any other Force Majeure events;

(d) That the proposed timetable for the supply of the Services is set both as to phases and time periods; and

(e) That, unless otherwise specifically agreed, the survey control markers and reference markers will consist of nails or steel rods in hard standing and wooden pegs in soft ground and Plowman Craven will not be required to construct markers or provide any additional referencing or protection.

Business Day: a day (other than a Saturday, Sunday or public holiday) when banks in London are open for business.

Charges: the charges payable by the Client for the supply of the Services in accordance with clause 5.

Client: the person, company or firm who purchases Services from Plowman Craven.

Commencement Date: has the meaning set out in clause 2.2.

Conditions: these terms and conditions as amended from time to time in accordance with clause 13.7.

Contract: the contract between Plowman Craven and the Client for the supply of Services in accordance with these Conditions.

Client Materials: the content including, but not limited to, all documents, drawings, models, point clouds, plans, maps, reports and all other information (howsoever stored and in whatever format) provided to Plowman Craven by the Client from time to time.

Deliverables: the deliverables set out in the Fee Proposal and/or the Order (as agreed by Plowman Craven) to be produced by Plowman Craven for the Client as part of the Services.

Fee Proposal: the description or specification of the Services and quote(s) based upon the Assumptions provided in writing by Plowman Craven to the Client.

Health and Safety Policy: the Plowman Craven Health and Safety Policy in force from time to time (a copy of which is available upon request).

Intellectual Property Rights: patents, rights to inventions, copyright and related rights, trade marks, business names and domain names, rights in get-up, goodwill and the right to sue for passing off, rights in designs, database rights, rights to use, and protect the confidentiality of, confidential information (including know-how), and all other intellectual property rights, in each case whether registered or unregistered and including all applications and rights to apply for and be granted, renewals or extensions of, and rights to claim priority from, such rights and all similar or equivalent rights or forms of protection which subsist or will subsist now or in the future in any part of the world.

Order: the Client's order for Services as set out in the Client's purchase order form, the Client's written acceptance of the Fee Proposal, or overleaf, as the case may be.

Services: the services, including the Deliverables, supplied by Plowman Craven to the Client as set out in the Fee Proposal.

Plowman Craven: Plowman Craven Limited registered in England and Wales with company number 06429056 whose registered office is located at 2 Lea Business Park, Lower Luton Road, Harpenden, Hertfordshire, AL5 5EQ.

Plowman Craven Materials: has the meaning set out in clause 4.1(i).

1.2 **Construction**. In these Conditions, the following rules apply:

(a) a **person** includes a natural person, corporate or unincorporated body (whether or not having separate legal personality);

(b) a reference to a party includes its personal representatives, successors or permitted assigns;

(c) a reference to a statute or statutory provision is a reference to such statute or statutory provision as amended or re-enacted. A reference to a statute or statutory provision includes any subordinate legislation made under that statute or statutory provision, as amended or re-enacted;

(d) any phrase introduced by the terms **including**, **include**, **in particular** or any similar expression, shall be construed as illustrative and shall not limit the sense of the words preceding those terms; and

(e) a reference to **writing** or **written** includes faxes and e-mails.

2. BASIS OF CONTRACT

2.1 The Order constitutes an offer by the Client to purchase Services in accordance with these Conditions.

2.2 The Order shall only be deemed to be accepted when Plowman Craven issues written acceptance of the Order at which point and on which date the Contract shall come into existence (**Commencement Date**).

2.3 The Contract constitutes the entire agreement between the parties. The Client acknowledges that it has not relied on any statement, promise, representation, assurance or warranty made or given by or on behalf of Plowman Craven which is not set out in the Contract.

2.4 Any samples, drawings, descriptive matter or advertising issued by Plowman Craven, and any descriptions or illustrations contained in Plowman Craven's catalogues or brochures, are issued or published for the sole purpose of giving an approximate idea of the Services described in them. They shall not form part of the Contract or have any contractual force.

2.5 These Conditions apply to the Contract to the exclusion of any other terms that the Client seeks to impose or incorporate, or which are implied by trade, custom, practice or course of dealing.

2.6 Any Fee Proposal or other quotation given by Plowman Craven shall not constitute an offer and is only valid for a period of 3 calendar months from its date of issue.

3. SUPPLY OF SERVICES

3.1 Plowman Craven shall supply the Services to the Client using reasonable care and skill and in accordance with the Fee Proposal in all material respects but at all times subject to the Health and Safety Policy.

3.2 Plowman Craven understands that completion of the Services is important to the Client and shall use all reasonable endeavours to meet any performance dates specified in the Fee Proposal or as agreed with the Client, however the Client understands and accepts that such dates shall be estimates only and that contractually time shall not be of the essence for performance of the Services. The Client also acknowledges that the provision of the Services shall at all times be subject to the Health and Safety Policy.

3.3 Unless otherwise agreed all Deliverables shall be supplied on Plowman Craven standard templates (confirmation of which is available upon request). In the event that the Client requires an alternative layout, format or document type prior written notice along with such reasonable examples as Plowman Craven may request (acting reasonably) must be given prior to the initiation of the Services by Plowman Craven.

3.4 Plowman Craven shall have the right to make any changes to the Services which are necessary to comply with any applicable law or safety requirement, or which do not materially affect the nature or quality of the Services, and Plowman Craven shall notify the Client in any such event.

3.5 The Client acknowledges and accepts that the Services shall only relate to the detail, property and/or other items that are in place at the given time of the performance of the Services. Any development and/or variation to the site at which the Services are carried out shall not be included within the provision of the Services and in the event that the Client wishes such development and/or variation to be added to the Services clause 6 shall apply.

4. CLIENT'S OBLIGATIONS

4.1 The Client shall:

(a) ensure that the terms of the Order and any information it provides in the Fee Proposal are complete and accurate;

(b) ensure that the Client Materials it provides are complete and accurate;

(c) co-operate with Plowman Craven in all matters relating to the Services;

(d) provide Plowman Craven, its employees, agents, consultants and subcontractors, with access to the Client's premises, office accommodation and other facilities as reasonably required by Plowman Craven in the performance of the Services;

(e) use their best endeavours to procure that access is given to Plowman Craven, its employees, agents, consultants and subcontractors, to any premises, office accommodation and other facilities as reasonably required by Plowman Craven in the performance of the Services

(f) where previously agreed, supply such transport, equipment, additional labour and/or accommodation necessary in order to allow Plowman Craven to perform the Services;

(g) provide Plowman Craven with such information and materials as Plowman Craven may reasonably require in order to supply the Services, and ensure that such information is at all times accurate in all material respects;

(h) obtain and maintain all necessary licences, permissions and consents which may be required for the Services before the date on which the Services are to start and Plowman Craven shall give reasonable assistance required by the Client in the submission of any necessary application;

(i) keep and maintain, or shall procure that all materials, equipment, documents and other property of Plowman Craven (**Plowman Craven Materials**) at the Client's premises or at any site under clause 4.1 (e) are kept in safe custody at its own risk, maintain Plowman Craven Materials in good condition until returned to Plowman Craven, and not dispose of or use Plowman Craven Materials other than in accordance with Plowman Craven's written instructions or authorisation; and

(j) be responsible for ensuring that the Client (and any other third party) has the necessary software capable of displaying and/or using the Deliverables.

4.2 If Plowman Craven's performance of any of its obligations under the Contract is prevented or delayed by any inaccuracy of the Assumptions or any act or omission by the Client or failure by the Client to perform any relevant obligation (**Client Default**):

(a) Plowman Craven shall without limiting its other rights or remedies have the right to suspend performance of the Services until the Client remedies the Client Default, and to rely on the Client Default to relieve it from the performance of any of its obligations to the extent the Client Default prevents or delays Plowman Craven's performance of any of its obligations;

(b) Plowman Craven shall not be liable for any costs or losses sustained or incurred by the Client arising directly or indirectly from Plowman Craven's failure or delay to perform any of its obligations as set out in this clause 4.2; and

(c) the Client shall reimburse Plowman Craven on written demand for any costs or losses sustained or incurred by Plowman Craven arising directly or indirectly from the Client Default.

5. CHARGES AND PAYMENT

5.1 The Charges for the Services shall be the price(s) set out within the Fee Proposal next to the relevant Service which is selected and requested by the Client within the Order. The Client acknowledges and confirms that the price set out within the Fee Proposal is based upon the Assumptions. If no price is quoted, the Charges shall be on a time and material basis as at the date of delivery calculated in accordance with Plowman Craven's standard daily fee rates, as set out in the Fee Proposal.

5.2 In the event that any of the Assumptions turn out to be incorrect or are varied Plowman Craven reserves the right to increase any fixed fee element of the Charges under clause 5.1 and charge, on a time and material basis as set out in the Fee Proposal for all of the additional time, costs and or expenses that they incur which is contrary to the Assumptions, including (but not limited to) any delays caused due to the accuracy of information, documents and/or data supplied; any time incurred in verifying the accuracy of information, documents and/or data supplied; any work incurred due to an alteration to the timetable and/or additional phases of work required; or any work involved in constructing markers or providing additional referencing and/or protection.

5.3 Plowman Craven reserves the right to increase its standard daily fee rates, provided that such charges cannot be increased more than once in any 12-month period. Plowman Craven will give the Client written notice of any such increase 1 calendar month before the proposed date of the increase. If such increase is not acceptable to the Client, it shall notify Plowman Craven in writing within 2 weeks of the date of Plowman Craven's notice and Plowman Craven shall have the right without limiting its other rights or remedies to terminate the Contract by giving 2 weeks' written notice to the Client.

5.4 Unless specified in the quote letter, Plowman Craven shall invoice the Client in accordance with the following schedule

25% on instruction to proceed
25% on commencement of field work / data collection
25% on completion of fieldwork / data collection, including all fieldwork expenses
25% on completion of the project

Where no fieldwork or data collection is required

50% on instruction to proceed
50% through the program, invoiced every 30 days from the instruction to proceed, and calculated based on % of work complete

5.5 The Client shall pay each invoice submitted by Plowman Craven within 30 days of the date of the invoice and time for payment shall be of the essence of the Contract.

5.6 All amounts payable by the Client under the Contract are exclusive of amounts in respect of value added tax chargeable for the time being (**VAT**), customs or other taxes payable by Plowman Craven. Where any taxable supply for VAT purposes is made under the Contract by Plowman Craven to the Client and/or any customs or other taxes become payable by Plowman Craven in the provision of the Services, the Client shall, on receipt of an invoice from Plowman Craven, pay to Plowman Craven such additional amounts in respect of VAT customs or other taxes as are chargeable on the supply of the Services at the same time as payment is due for the supply of the Services.

5.7 If the Client fails to make any payment due to Plowman Craven under the Contract by the due date for payment, then the Client shall pay interest on the overdue amount at the rate of 4% per cent per annum above Barclay's Bank Plc. base rate from time to time. Such interest shall accrue on a daily basis from the due date until actual payment of the overdue amount, whether before or after judgment. The Client shall pay the interest together with the overdue amount.

5.8 The Client shall pay all amounts due under the Contract in full without any set-off, counterclaim, deduction or withholding (except for any deduction or withholding required by law). Plowman Craven may at any time, without limiting its other rights or remedies, set off any amount owing to it by the Client against any amount payable by Plowman Craven to the Client.

6. CHANGE CONTROL PROCEDURE

In the event that the Client wishes to alter the scope or performance of the Services (**Change**), the parties shall discuss, in good faith, the impact of the Change, any alteration to the Charges as a result of the proposed Change and the agreed timetable for the implementation of the Change. Where the parties are able to agree the Change, a written notice detailing the agreed terms in relation to the Change shall be signed by both parties. In the event that the parties are unable to agree to the terms of the proposed Change the Services shall continue unaffected in accordance with these Conditions. For the avoidance of doubt this clause 6 shall not affect Plowman Craven's rights under clause 5.2 should any of the Assumptions turn out to be incorrect.

7. INTELLECTUAL PROPERTY RIGHTS

7.1 All Intellectual Property Rights in or arising out of or in connection with the Services and/or the Deliverables shall be owned by Plowman Craven.

7.2 The Client acknowledges that, in respect of any third-party Intellectual Property Rights, the Client's use of any such Intellectual Property Rights is conditional on Plowman Craven obtaining a written licence from the relevant licensor on such terms as will entitle Plowman Craven to license such rights to the Client.

7.3 All Plowman Craven Materials are the exclusive property of Plowman Craven.

7.4 The Client shall indemnify Plowman Craven against all damages, losses and expenses arising as a result of any action or claim that the Client Materials infringe any Intellectual Property Rights of any third party.

8. CONFIDENTIALITY

A party (**receiving party**) shall keep in strict confidence all technical or commercial know-how, specifications, inventions, processes or initiatives which are of a confidential nature and have been disclosed to the receiving party by the other party (**disclosing party**), its employees, agents or subcontractors, and any other confidential information concerning the disclosing party's business, its products and services which the receiving party may obtain. The receiving party shall only disclose such confidential information to those of its employees, agents and subcontractors who need to know it for the purpose of discharging the receiving party's obligations under the Contract, and shall ensure that such employees, agents and subcontractors comply with the obligations set out in this clause as though they were a party to the Contract. The receiving party may also disclose such of the disclosing party's confidential information as is required to be disclosed by law, any governmental or regulatory authority or by a court of competent jurisdiction. This clause 8 shall survive termination of the Contract. The Company is fully compliant with GDPR and ICO guidelines; please refer to our Client Privacy Policy for further information.

9. LIMITATION OF LIABILITY:
YOUR ATTENTION IS PARTICULARLY DRAWN TO THIS CLAUSE

9.1 Nothing in these Conditions shall limit or exclude Plowman Craven's liability for:

(a) death or personal injury caused by its negligence, or the negligence of its employees, agents or subcontractors; or
(b) fraud or fraudulent misrepresentation.

9.2 Subject to clause 9.1:

(a) Plowman Craven shall under no circumstances whatever be liable to the Client, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, for any loss of profit, or any indirect or consequential loss arising under or in connection with the Contract;
(b) Plowman Craven shall under no circumstances whatever by liable to the Client, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, for any loss of profit, or any indirect or consequential loss arising under or in connection with any loss, damage or destruction of the Deliverables once they have been passed to a reputable courier; and
(c) Plowman Craven's total liability to the Client in respect of all other losses arising under or in connection with the Contract, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, shall in no circumstances exceed two (2) times the value of the Charges under the relevant Contract.

9.3 The terms implied by sections 3 to 5 of the Supply of Goods and Services Act 1982 are, to the fullest extent permitted by law, excluded from the Contract.

9.4 This clause 9 shall survive termination of the Contract.

10. TERMINATION

10.1 Plowman Craven may terminate this agreement at any time on providing the Client 2 months' prior written notice.

10.2 Without limiting its other rights or remedies, either party may terminate the Contract with immediate effect by giving written notice to the other party if:

(a) the other party commits a material breach of any term of the Contract and (if such a breach is remediable) fails to remedy that breach within 14 days of that party being notified in writing to do so; or
(b) the other party ceases to trade (either in whole, or as to any part or division involved in the performance of these Conditions); or
(c) the other party becomes insolvent or unable to pay its debts within the meaning of the insolvency legislation applicable to the Client; or
(d) a person (including the holder of a charge or other security interest) is appointed to manage or take control of the whole or part of the business or assets of the other party, or notice of an intention to appoint such a person is given or documents relating to such an appointment are filed with any court; or
(e) the ability of the other party's creditors to take any action to enforce their debts is suspended, restricted or prevented or some or all of that party's creditors accept, by agreement or pursuant to a court order, an amount of less than the sums owing to them in satisfaction of those sums; or
(f) any process is instituted which could lead to the other party being dissolved and its assets being distributed to its creditors, shareholders or other contributors (other than for the purposes of solvent amalgamation or reconstruction); or
(g) the other party (being an individual) dies or, by reason of illness or incapacity (whether mental or physical), is incapable of managing his own affairs or becomes a patient under any mental health legislation.

10.3 Without limiting its other rights or remedies, Plowman Craven may terminate the Contract with immediate effect by giving written notice to the Client if the Client fails to pay any amount due under this Contract on the due date for payment and fails to pay all outstanding amounts within 5 Business Days after being notified in writing to do so.

10.4 Without limiting its other rights or remedies, Plowman Craven may suspend provision of the Services under the Contract or any other contract between the Client and Plowman Craven if the Client becomes subject to any of the events listed in clause 10.2, or Plowman Craven reasonably believes that the Client is about to become subject to any of them, or if the Client fails to pay any amount due under this Contract on the due date for payment.

11. CONSEQUENCES OF TERMINATION

On termination of the Contract for any reason:

(a) the Client shall immediately pay to Plowman Craven all of Plowman Craven's outstanding unpaid invoices and interest and, in respect of Services supplied but for which no invoice has been submitted, Plowman Craven shall submit an invoice, which shall be payable by the Client immediately on receipt;
(b) the Client shall return all of Plowman Craven Materials and any Deliverables which have not been fully paid for. If the Client fails to do so, then Plowman Craven may enter the Client's premises and take possession of them. Until they have been returned, the Client shall be solely responsible for their safe keeping and will not use them for any purpose not connected with this Contract;
(c) the accrued rights, remedies, obligations and liabilities of the parties as at expiry or termination shall be unaffected, including the right to claim damages in respect of any breach of the Contract which existed at or before the date of termination or expiry; and
(d) clauses which expressly or by implication survive termination shall continue in full force and effect.

12. FORCE MAJEURE

12.1 For the purposes of this Contract, **Force Majeure Event** means an event beyond the reasonable control of Plowman Craven including but not limited to strikes, lock-outs or other industrial disputes (whether involving the workforce of Plowman Craven or any other party), failure of a utility service or transport network, act of God, war, riot, civil commotion, malicious damage, compliance with any law or governmental order, rule, regulation or direction, accident, breakdown of plant or machinery, fire, flood, storm or default of Plowman Cravens or subcontractors.

12.2 Plowman Craven shall not be liable to the Client as a result of any delay or failure to perform its obligations under this Contract as a result of a Force Majeure Event.

12.3 If the Force Majeure Event prevents Plowman Craven from providing any of the Services for more than 12 weeks, Plowman Craven shall, without limiting its other rights or remedies, have the right to terminate this Contract immediately by giving written notice to the Client.

12.4 In the event that the Contract is terminated due to a Force Majeure event Plowman Craven shall be entitled to charge and raise an invoice payable by the Client for all work reasonably undertaken in relation to the provision of the Services up to the termination date on a time and material basis with such sum to be agreed between the parties acting reasonably.

13. GENERAL

13.1 **Assignment and other dealings.**

(a) Plowman Craven may at any time assign, transfer, mortgage, charge, subcontract or deal in any other manner with all or any of its rights under the Contract and may subcontract or delegate in any manner any or all of its obligations under the Contract to any third party or agent.

(b) The Client shall not, without the prior written consent of Plowman Craven, assign, transfer, mortgage, charge, subcontract, declare a trust over or deal in any other manner with any or all of its rights or obligations under the Contract.

13.2 **Notices.**

(a) Any notice or other communication given to a party under or in connection with the Contract shall be in writing, addressed to that party at its registered office (if it is a company) or its principal place of business (in any other case) or such other address as that party may have specified to the other party in writing in accordance with this clause, and shall be delivered personally, sent by pre-paid first class post or other next working day delivery service, commercial courier, fax or e-mail.

(b) A notice or other communication shall be deemed to have been received: if delivered personally, when left at the address referred to in clause 13.2(a); if sent by pre-paid first class post or other next working day delivery service, at 10.00 am on the second Business Day after posting; if delivered by commercial courier, on the date and at the time that the courier's delivery receipt is signed; or, if sent by fax or e-mail, one Business Day after transmission.

(c) The provisions of this clause shall not apply to the service of any proceedings or other documents in any legal action.

13.3 **Severance.**

(a) If any provision or part-provision of the Contract is or becomes invalid, illegal or unenforceable, it shall be deemed modified to the minimum extent necessary to make it valid, legal and enforceable. If such modification is not possible, the relevant provision or part-provision shall be deemed deleted. Any modification to or deletion of a provision or part-provision under this clause shall not affect the validity and enforceability of the rest of the Contract.

(b) If any provision or part-provision of this Contract is invalid, illegal or unenforceable, the parties shall negotiate in good faith to amend such provision so that, as amended, it is legal, valid and enforceable, and, to the greatest extent possible, achieves the intended commercial result of the original provision.

13.4 **Waiver.** A waiver of any right under the Contract or law is only effective if it is in writing and shall not be deemed to be a waiver of any subsequent breach or default. No failure or delay by a party in exercising any right or remedy provided under the Contract or by law shall constitute a waiver of that or any other right or remedy, nor shall it prevent or restrict its further exercise of that or any other right or remedy. No single or partial exercise of such right or remedy shall prevent or restrict the further exercise of that or any other right or remedy.

13.5 **No partnership or agency.** Nothing in the Contract is intended to, or shall be deemed to, establish any partnership or joint venture between the parties, nor constitute either party the agent of the other for any purpose. Neither party shall have authority to act as agent for, or to bind, the other party in any way.

13.6 **Third parties.** A person who is not a party to the Contract shall not have any rights to enforce its terms.

13.7 **Variation.** Except as set out in these Conditions, no variation of the Contract, including the introduction of any additional terms and conditions, shall be effective unless it is agreed in writing and signed by an officer of Plowman Craven.

13.8 **Marketing**. Plowman Craven reserves the right to use the deliverables for marketing purposes, which may include but is not limited to project name, location and client name.

13.9 **Governing law & Jurisdiction.** This Contract, and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims), shall be governed by, and construed in accordance with the law of England and Wales and each party irrevocably agrees that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim arising out of or in connection with this Contract or its subject matter or formation (including non-contractual disputes or claims).

Health and Safety Policy Statement

The following is a summary of our Health and Safety Policy.

"**We**" means any employee or representative of Plowman Craven Limited.

"**Site**" means any place where Plowman Craven Limited has been requested to carry out survey work.

We will carry out survey measurements only where it is safe to do so. We will always use best endeavours to protect our staff and all other persons who may be affected during our site operations, including members of the public from any risks associated with working on site.

We will assess the general safety and security of the site on first arrival. We reserve the right to refuse to enter a site that does not meet the required standards until appropriate safety measures are in place, or the hazard has been removed.

All known site hazards should be brought to our attention prior to our submitting a fee proposal. We reserve the right to request additional fees if unforeseen hazards are encountered on site.

We reserve the right to refuse to work where there is a risk from hypodermic needles, excessive noise, polluted atmospheres, bird droppings, rats, hazardous substances, un-managed asbestos, biological hazards, live and unsecured services or any other risk that cannot be controlled through reasonably practicable means.

We reserve the right to refuse to work where there is an unacceptable risk arising from other contractors working on the site.

We reserve the right to refuse to work where sufficient welfare facilities are not made available by the controlling management of the site.

Where there is a suspected risk of Asbestos Containing Materials, we may request details of the Asbestos Survey for the site.

We will work in extreme weather conditions only where it is safe to do so.

We will obey all site-specific health and safety policies and site induction procedures where necessary when instructed of them by site management.

We will provide employees with suitable supervision, instruction and training in accordance with industry best practice.

We will work in areas where there is a risk of a fall liable to cause personal injury only if suitable safety barriers are in place. Where we are unable to access a roof or high area for safety reasons, we will endeavour to carry out our survey using remote methods, but cannot guarantee the completeness of the survey.

We will only use ladders for access purposes. We will not attempt to carry heavy or bulky items of equipment on a ladder, and may require the use of a hoist. We will check the condition of ladders, scaffold towers and other access equipment prior to use and reserve the right to refuse to use un-certificated or faulty equipment.

We reserve the right to request additional fees for traffic management where deemed necessary, and where not specified in our original quotation.

We reserve the right to refuse to work where the presence of vagrants, squatters, animals, aggressive or disaffected occupants poses a threat to the safety of our staff.

We will work in plant rooms, machine rooms and construction environments only when it is safe and when authorised to do so.

We reserve the right to refuse to work on sites where structures and excavations are deemed to be unsound.

We reserve the right to request additional fees to cover the cost of providing adequate lighting for safe working where necessary.

We will only enter confined spaces if we are made aware of their presence at the time of quotation, and we agree to provide specially trained staff and equipment for this purpose. We reserve the right to request additional fees to cover the cost of providing safety staff and equipment for this purpose if we are not made aware of it at the time of quotation.

A full copy of our Health and Safety policy is available on request.